

National Bridging Aging & Disability Networks Quarterly Technical Assistance Meeting

State-Level Systems Strategies for Leveraging Enabling Technologies to Support Individuals with Intellectual & and Developmental Disabilities across the Lifespan

Tuesday, March 25, 2025 3:30-5:00 p.m. ET

<https://us02web.zoom.us/j/84357203819>

PROPOSED DISCUSSION FLOW

Welcome & Announcements:

(5-6 Mins)

- NACDD and ACL will welcome everyone, provide a few brief announcements, and level set the purpose of the TA session. Serena will introduce the Oklahoma team. May have 1-2 polls:
 - *Please describe your primary role in this work.*
 - *Please describe the organization you are affiliated with in your state.*

BADN SAT Moderator Opening Remarks

(5-6

mins)

- Miranda Hutchison (Oklahoma Dept of Health Services – Developmental Disabilities Services) and Jenifer Randle (Oklahoma Council on Developmental Disabilities)
- Introductory Guided Questions: Will ask participants to complete a couple of additional polls --
 - *Does your State currently have a Tech 1st Initiative that includes people with IDD?*
 - *How would you rank the offerings of your state's waiver programs in terms of supporting people with IDD to access Enabling & Assistive Technologies?*

- Will discuss Oklahoma's own evolution in expanding assistive/enabling technology to the IDD population and your reasoning for asking for this TA session today (i.e. what you hope to gain by bringing various states together to share what they are doing).

Guest Panel: Tennessee's Division on Aging & Disability Services

- Jordan Allen, Deputy Commissioner, Department of Aging & Disability Services
- Jeremy Norwood-Paul, Director, Division of Program Innovation
- Milton Neuenschwander, State Director of Enabling Technology, Division of Program Innovation
- Alex/Jay (find out which one can present on MAPS)

Moderated Discussion

- **Jordan**, can you please start with introducing your team and giving us a sense of what your overall vision has been during your time at the Department for promoting the optimal socioeconomic independence and advancement of people with IDD? And more specifically, how your Tech 1st work has fit into this overall vision?
- **Jeremy**, can you share with us a little bit about the Division's Office of Innovation and how technology fits into DADS's larger innovation strategy? (Slides 4-8)
- **Questions for Milton**
 - Can you please share with us how Tennessee defines Enabling Technology and what some of the key principles are around Enabling Technology? (#10-12, 14)
 - What are some of the different areas of enabling technology you have focused on to address common challenges experienced by individuals with IDD?
 - Remote Monitoring Support (Slides 15-16)
 - Telemedicine, Health & Medication Management (Slides 17-19)
 - Mobile Technology Solutions (Slides 20-24)
 - NOTE: Maybe add one slide that speaks to a variety of common challenges/issues/goals that person centered plans are trying to address that technology can help solve for. [Similar to email of options that Milton sent to Serena on 3/7/2025.]
 - What programs/initiatives has the State put into place to help individuals with IDD and their families explore various technological solutions? (Slides 27-28, 26)

- **Jordan**, *What are the technology benefits currently available to Medicaid participants with IDD today, and how did you get support from your leadership and the State legislature for these service benefit categories?* (Slide 13)
- **Alex/Jay**: *Can you share with us a little bit of information around Tennessee's Medicaid Alternative Pathways (MAPs) to Independence, can you please share with us a little bit of information around Tennessee's MAPS program?*
- **Jeremy/Milton**: *We understand that Tennessee has developed a playbook to help other state governments and partners to develop or expand their efforts to increase access to and embed Enabling Technologies into the overall. Can you please walk us through the main phases and components of the Playbook?* (Slides 29-30)
- *So, we know that at the end of the day, we need to see that all of this investment in technology is actually improving individual and systems-level outcomes. Can you share with us some of the initial outcomes you all have been able to demonstrate through your Enabling Technology Initiative?*
 - Milton: Slides 34-37
 - Jay: Slides 38
- **Any**: *Before we open this up to a group discussion, we'd love for you to share any final thoughts on what key criteria/ingredients States need to include in their strategy and planning as they work to initiate an Enabling Technology initiative or take their existing efforts to the next level?* (Slide 39)

OPEN MIC TIME

- Q&A from other Participants (Serena/OK Moderators)
 - If there are any questions in the queue (chat or Q&A), Serena/Miranda/Jen will pitch-hit in posing them to the TN team.
- Guided Questions (Miranda/Jen)
 - *Now we'd like to hear from the other states. Are there other states that would like to share a little bit about some of the initiatives they are pursuing to leverage technology into their efforts to support people with IDD as they continue to age?*
 - *What are some of the challenges/pain points you've experienced in this work?*
- Final Reflections (Miranda and Milton)
 - It's important that state leaders continue to connect and share strategies for how to address common gaps and challenges that typically arise when trying to responsibly embed technology as a key tool for supporting individuals with IDD. There are several ways to continue to plug in with other states.
 - State Coalition that Tennessee is leading

- KU's Tech First research
 - NASDDDS' and Advancing States' new Enabling Technologies Roundtable
 - Others?
- Evaluation
 - https://uic.ca1.qualtrics.com/jfe/form/SV_d6j8fLdlkPlckFE
 - Recording
 - https://us02web.zoom.us/rec/share/8Gx-UiSw3GY_D5Bf4S3iTTTLGCGbrVM4QsX4YVI0t7PYcH8JqnAQ_Q1kfmghHFCB.Ek4PE2IOWQr1mYV9
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